

HEALTH & SAFETY AT STREAMVALE OPEN FARM

- All visitors must receive the "Be Safe" notice and be asked to read it.
- Copies of this policy document must be available to visitors if asked for.
- Pre booked groups are given a detailed sheet of their responsibilities and our safety advice before they come.

Streamvale Farm conforms to the Health and Safety Advice as laid down in the Health and Safety Executive document AIS23.

As such we

- Regularly assess the risk of exposing our employees and the public to hazardous substances, including microorganisms.
- Put controls in place to minimise the risk.

We see the areas of risk as being

- Where people can make contact with animals
- Touching gates etc which are contaminated with animal faeces
- Walking through areas grossly contaminated with faeces and later removing unwashed footwear.

As such we

- Provide full hand washing facilities on exit of petting areas, have additional hand disinfecting points and provide all visitors with "baby wipes" for instant emergency clean ups.
- Clean all gates on a daily basis
- Close off any public access to areas which are grossly contaminated with faeces
- Use "child friendly", clearly understood notices to inform people of the need to wash their hands after handling animals.
- Provide boot washing area
- Provide chemical foot mat on leaving the farm yard.

Mobility Supplement

It is our aim to be accessible to as many people as possible.

As such we have: -

- Wide gates and doors for wheelchair & buggy access
- Disabled access to toilets and all buildings
- Stair rails
- Free entry to all carers with special needs groups

However there are areas, which may be difficult for people with limited mobility. These are: -

- Viewing gallery
- Lower Nature Trail
- Animal Pens
- Straw bounce

We try to reduce any disappointment by:

- Allowing animals to be lifted out from pens - but this must be done by staff only
- Allowing buses closer to exhibits
- Special tours catering for groups with special needs.

Fire Safety Supplement

- We have a code, which allows us to pass information about a fire emergency
- Staff are informed as to how to ask people to leave certain areas in case of public danger.
- Staff are informed of all fire exits and extinguisher points
- All signs and fire fighting equipment are professionally checked and updated every year
- Staff are informed of areas where smoking is prohibited.
- Electrical equipment, wiring etc are checked and conform to current standards.